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Vietnam: Have you obtained a registration "badge" from the MOIT for your cross-border e-commerce platform yet?

Asia Newsletter

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Author:

E-mail Isamu Imaizumi
E-mail Nguyen Dang Trung

E-mail Nguyen Tuan Anh

Since 1 January 2022, to control e-commerce activities conducted by offshore entities in Vietnam, the government has implemented a new regulation requiring certain offshore e-commerce platformers to, among other things, register their e-commerce platforms at, and obtain a registration "badge" from, the Ministry of Industry and Trade of Vietnam (MOIT). Such e-commerce platformers have been granted a grace period until 31 December 2022, by which date they must fully comply with this new regulation.

Owners of any of the following platforms are subject to these requirements:

- (i) e-commerce websites with a Vietnamese domain name (i.e., ".vn");
- (ii) e-commerce websites displayed in the Vietnamese language; and
- (iii) e-commerce websites on which 100,000 or more transactions from Vietnam are conducted per year.

On 30 March 2022, the Vietnam E-commerce and Digital Economy Agency (IDEA) under the aegis of the MOIT issued Official Letter No. 292/TMDT-CS outlining the detailed registration procedure applicable to offshore e-commerce platforms. Accordingly, these offshore platformers are required to follow the same registration procedures that are applicable to platformers established in, and operating under the laws of, Vietnam. Failure to register may subject such website owners to a monetary fine of up to VND 60 million.

The registration procedure can be conducted online at <u>Trang chủ - Hệ thống quản lý hoạt động thương mại điện tử (online.gov.vn)</u> after successful registration of an account. Once submission of a softcopy of the necessary registration dossiers is confirmed, a hardcopy of the submitted set of dossiers must be sent to the IDEA for verification and confirmation. If both sets of application dossiers match, the account owner will receive a registration badge (see below) that may be displayed on its website to finish the registration process.



Owners of any of the aforementioned e-commerce platforms who have not yet obtained a registration badge from the MOIT would be well advised to take action soon, as the registration procedure in Vietnam is frequently delayed for various reasons, including system errors and authority workload.

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Public Relations Section, Nishimura & Asahi <u>E-mail</u> <u>Mail</u>

Nishimura & Asahi has 18 offices throughout Japan and in the markets that matter, with Asia as the starting point.



Tokyo

Otemon Tower, 1-1-2 Otemachi, Chiyoda-ku, Tokyo 100-8124 Japan Tel +81-3-6250-6200 +81-3-6250-7210 (Nishimura & Asahi LPC Principal Office)

Nagoya

Tel +81-52-533-2590

Osaka

Tel +81-6-6366-3013

LPC Partner Hiroki Fujii LPC Partners Taisuke Igaki

Yuichiro Hirota Hiromune Usuki Masanori Ban Satoshi Niki

Fukuoka

Tel +81-92-717-7300

LPC Partners Tsuneyasu Ozaki Kengo Takaki

Yoshinobu Nakagawa

Bangkok

+66-2-126-9100 E-mail info_bangkok@nishimura.com Co-representatives Chavalit Uttasart

Hideshi Obara Jirapong Sriwat

Jakarta*1

Walalangi & Partners

+62-21-5080-8600 E-mail info@wplaws.com

Representative Luky Walalangi

Rosetini & Partners Law Firm Tel +62-21-2933-3617

E-mail info_jakarta@nishimura.com

Noriaki Machida

Yangon

+95-1-8382632

E-mail info_yangon@nishimura.com

Representative Yusuke Yukawa Vice Representative Isamu Imaizumi

Beijing

+86-10-8588-8600

E-mail info_beijing@nishimura.com Chief Representative Azusa Nakashima Masashi Shiga

Representative

Shanghai

+86-21-5280-3700

E-mail info_shanghai@nishimura.com Chief Representative Takashi Nomura Seita Kinoshita Representatives

Satoshi Tojo

Singapore

+65-6922-7670

E-mail info_singapore@nishimura.com Co-representatives Masato Yamanaka

Shintaro Uno

Partners Masataka Sato

> Yuji Senda Ikang Dharyanto

Note: We are in formal law alliance with Bayfront Law LLC, a Singapore law practice, under name of Nishimura & Asahi-Bayfront Law Alliance.

Okada Law Firm (Hong Kong)

+852-2336-8586 E-mail s.okada@nishimura.com Representative Saori Okada

New York

Nishimura & Asahi NY LLP

+1-212-830-1600 E-mail info_ny@nishimura.com Managing Partner/Chair (New York)

> Katsuyuki Yamaguchi Megumi Shimizu

Vice Chair (New York) Partner

NY LLP Partners

Stephen D. Bohrer Kaoru Tatsumi Yusuke Urano

Masaru Umeda

Dubai

+971-4-386-3456 E-mail info_dubai@nishimura.com Partner Masao Morishita

Frankfurt (main office)

Nishimura & Asahi Europe Rechtsanwaltsgesellschaft mbH

+49-(0)69-257-298-800

Düsseldorf (branch office)

Nishimura & Asahi Europe Rechtsanwaltsgesellschaft mbH +49-(0)211-5403-9512

F-mail info europe@eml.nishimura.com Co-representatives Noriya Ishikawa Dominik Kruse

Hanoi

+84-24-3946-0870

E-mail info_vietnam@nishimura.com Representative Akira Hiramatsu

Ho Chi Minh City

+84-28-3821-4432 Tel

E-mail info_vietnam@nishimura.com

Co-Representatives Isamu Imaizumi

Vu Le Bang Ha Hoang Loc

Partner Kazuhide Ohya

Taipei

Nishimura & Asahi Taiwan

+886-2-8729-7900

E-mail info_taipei@nishimura.com Co-Representatives Ing-Chian Sun

Sheng-Chieh Chang

*1 Associate office *2 Affiliate office

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